



**PURPLE
COW**

Hello,

We acknowledge your order and have successfully booked it into our system.

If you haven't already, please let us know if you have any access issues such as a narrow driveway or tight street, as we may need to send a Baby Cow Truck or Small Truck and may need to reduce the bin size.

Please read Important Information Before Delivery:

If you have ordered a General Waste Skip Bin:

An excess weight charge of \$297 per tonne automatically applies to your Credit Card when the weight limit is exceeded.

If you have ordered a Concrete/Bricks Bin:

The price provided is specifically for Concrete/Bricks only and Excess Overweight Charges of up to \$55 per tonne, automatically applies. If any other material is discovered in the bin, it will be classified as a General Waste bin with Excess Overweight Charges of up to \$297 per tonne, will be automatically charged to your card.

If you have ordered a Soil/Clay Bin:

The price provided is specifically for Soil or Clay waste that constitutes 100% of the bin contents. If other waste is found in the bin it will be classified as a General Waste bin with Excess Overweight Charges of up to \$297 per tonne, will be automatically charged to your card.

Avoid Above the Rim fee by not filling bins above the rim. Overfilled bins pose safety risks, resulting in non-collection and a Futile Transit Cost of \$275.

Bin collection is on the 8th day, unless agreed otherwise. Contact Purple Cow Office on the 7th day for changes or extensions. You can Cancel or modify orders by contacting us 48 hours in advance. Please ensure access on delivery and pick up to avoid a Futile Transit Cost of \$275.

Obtain council permits for placing skips on the street or nature strip or any council property. Contact the council directly. Please note that you do not need to apply for a permit for City of Randwick, Inner West, or Woollahra Council as we currently hold a permit for these jurisdictions.

Purple Cow is not liable for any damage during skip delivery. Place timber slats on the ground before bin delivery as a precaution.

Credit/Debit Card Surcharges - for payments made using Visa or Mastercard, a surcharge of 1.25% will be applied. Furthermore, if you choose to pay with AMEX, a surcharge of 2% will also be applied.

Asbestos; Aerosols; Bio-hazardous waste including residue or animal faeces; Chemicals including household cleaning & personal care items; Clay; Coolroom & Refrigeration Panels; Contaminated waste & soils; E-waste including solar panels; Explosives; Fibro/fibro cement sheeting; Foam; Food waste & packaging; Hazardous/toxic waste including fire extinguishers; fuel/oil/kerosene based heaters, paint/paint cans, gas/gas bottles; Hot Ash; Insulation; Liquids/packaged liquids including household cleaning & personal care items; Medical waste; Noxious weeds; Polystyrene; Radioactive Waste; & Slurry are all Prohibited Material & are not permitted in our bins.

Mattresses, Tyres & Tree stumps over 50cm, all incur an additional fee of up to \$200 (inc GST) per item.

Non-Recyclable Materials that take up over 40% of the bin, will be charged at a higher rate. Where you anticipate the bin will consist of more than 40% Non-Recyclable Materials then you must notify us prior to making a booking so that we can quote you in advance. Non-Recyclable Materials means any items or materials that cannot be recycled, & including but not limited to Clay, Plastic, Glass, Fabric Mesh, Mattresses, Tyres, Carpet, Underlay, Rubber including Tyres, Vinyl, Synthetic Grass.

By ordering a bin, you accept our Terms and Conditions, which are also available on our website at www.purplecowindustries.com.au

Thank you

Purple Cow Industries

Telephone — 1300 131 918

Mailing address — PO Box 238, Moorebank NSW 1875

Web — <https://purplecowindustries.com.au/>

Account Enquiries — accounts@purplecowindustries.com.au

Booking Enquiries — allocations@purplecowindustries.com.au

Sales Enquiries — sales@purplecowindustries.com.au

Hours: Monday to Friday: 7:00am - 4:00pm | Saturday: 7:00am - 12:00pm **(Except for any Public Holidays)**

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